



How might you approach those who may not be acting quite so positively?

If you are struggling to have some of those difficult conversations the below starters may help.

Conversation Starters

Hi...how are you? Who are you here watching/supporting? Just wondering if you come and have a chat with me? We've had some reports about some of the words you're using – I appreciate your passion however we like to promote positivity.

Hi Club/School leader... It's been brought to our attention that (this situation happened) are you aware? What is your understanding of the situation? How can we help to resolve / upskill / educate

I love your passion - I think we have different perceptions about encouragement/supporting...I'd like to hear your thinking on this..

I'd like to talk about how we can be Champions—I think we have different ideas about how to support and encourage our children.

I have something I'd like to discuss with you that I think will help us support our umpire/coach/players more effectively

I need your help with what just happened. Do you have a few minutes to talk?

More information and tools can be found here:

<https://www.netballnorthern.co.nz/northern/love-their-game>

<https://lovetheirgame.org.nz>

<https://active.org.nz/Participation/Sport-Development/Good-Sports>